GRÖEN

ADVANCED WATER FILTRATION SYSTEM

FREE WITH EVERY STEAMER

PROTECT YOUR EQUIPMENT

PREVENTS
Scale Buildup

EXTENDS
Equipment Life

REDUCES
Chlorine & Chloramine

MAINTAINS
Peak Performance

WHY IT MATTERS

FEWER SERVICE CALLS

LOWER OPERATING COSTS

CONSISTENT COOKING RESULTS

PEACE OF MIND — INSTALL TO OPERATION

ONE SYSTEM. ZERO GUESSWORK.

Why is water treatment important for steamers?

Water quality directly impacts steamer performance, reliability, and longevity. Untreated water can cause:

- Scale buildup on heating components
- Reduced cooking efficiency
- Increased service calls and downtime
- Premature component failure
- Poor cooking results and inconsistent performance

Proper water treatment helps protect the equipment investment while improving overall performance.

Why are we including filter systems free with steamers?

We know many customers delay or skip purchasing water treatment systems, even though they are critical to equipment performance. By including our Advanced Water Filtration System with every qualifying steamer purchase, we help ensure:

- Better equipment protection from day one
- Improved customer satisfaction
- Lower long-term maintenance costs
- Reduced scale-related service issues
- Easier specification and ordering for reps and dealers

Is water treatment necessary in all locations?

Yes. Even areas with “good” water can still contain minerals, sediment, chlorine, chloramines, or hardness that negatively impact steam equipment. Water conditions vary widely and often change seasonally.

What does this new water treatment system help reduce?

To help improve equipment reliability and cooking performance, this Advanced Water Filtration System is designed to help reduce:

- Sediment
- Chlorine taste and odor
- Chloramines
- Scale-causing minerals

Does the filter system replace the need for proper water testing?

Yes and No. This Advanced Water Filtration System was designed to protect our steamers from most water conditions present today. Water testing can be conducted on a case-by-case basis if a customer feels that their water quality characteristics exceed levels that a point of use filter system can protect against. The best course of action is to start by installing the filter system provided. If the customer notices scale build-up or poor water flow rate, a more aggressive form of water treatment, like Reverse Osmosis, may be recommended.

Does the customer need to replace filters?

Yes. Filter cartridges are consumable items and require periodic replacement based on water quality and usage. The typical life of our filtration cartridges is 6 months. Regular replacement is critical for maintaining performance and protection. Customers have the option to buy replacement filters in advance; at the time they purchase their steamer. Future cartridges will be available through Partstown.

How do I know when my filter needs to be replaced?

Over time, as sediment builds within the filters, the water output rate will start to decrease. The advanced filtration system is provided with a pressure gauge that reads the pressure between the input and output. All Groen steamers require water input pressure between 30-60 PSI. When the pressure on the filtration system reads below 30 PSI, it's time to replace the filter cartridges.

Do customers need to install Groen replacement filter cartridges in their system?

Yes. Only Groen branded filter cartridges will fit the filter manifold. This ensures our steamer products are receiving the proper level of protection.

My customer has a Groen steamer with an old water filtration system. Can I convert them to a new system?

Yes. The new Advanced Water Treatment Systems are available for individual purchase. Please work with your sales representative, as there may be incentives or sales promotions available.

What are the biggest customer benefits?

- Better equipment protection
- Improved reliability
- Fewer scale-related issues
- Lower maintenance costs
- Improved cooking consistency
- Added value included with the steamer purchase

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